

Konnected Joe - Component Troubleshooting

WFI COMF:

This document will help you identify if one of your KJ components needs to be replaced.

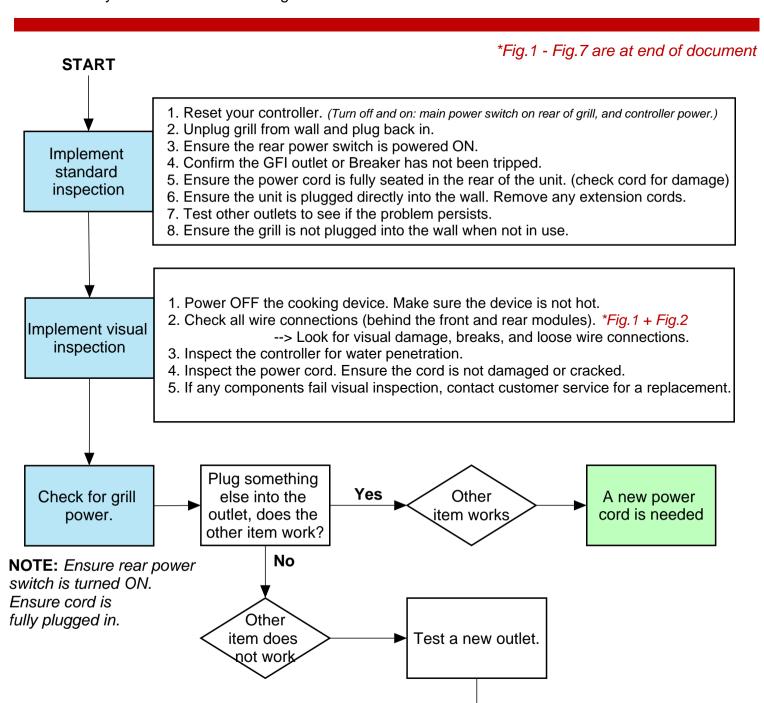
Please reference this document for any of the following concerns:

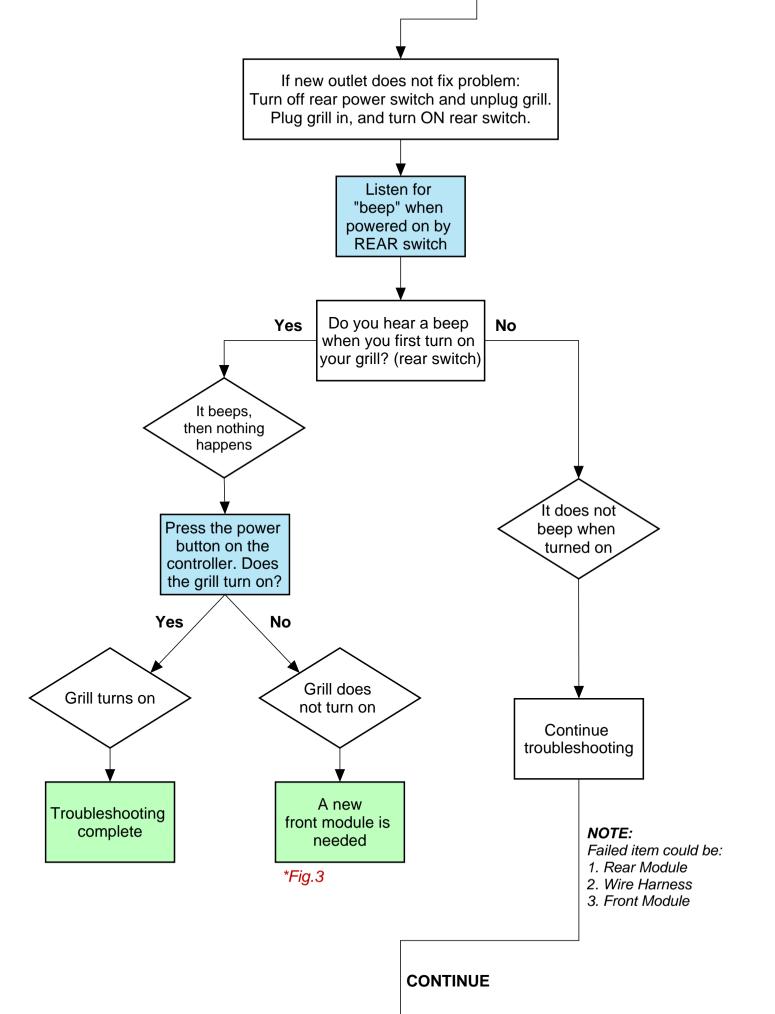
My grill won't turn on

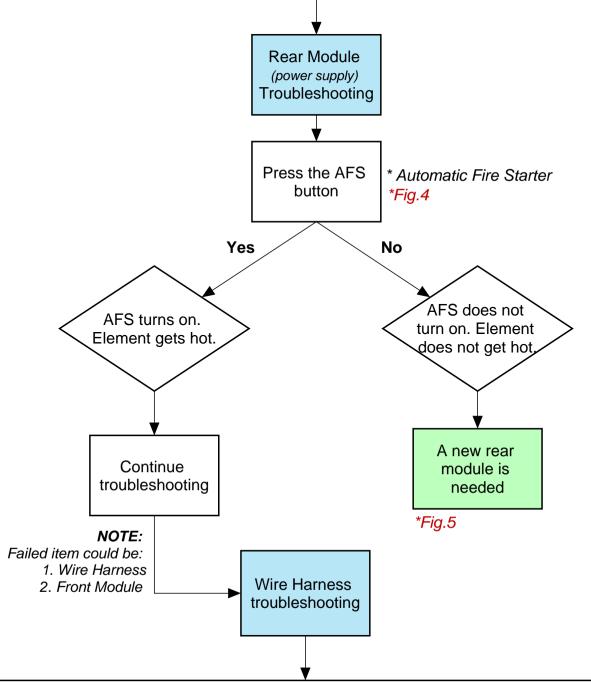
My controller won't turn on

My controller isn't working properly

My controller freezes during use



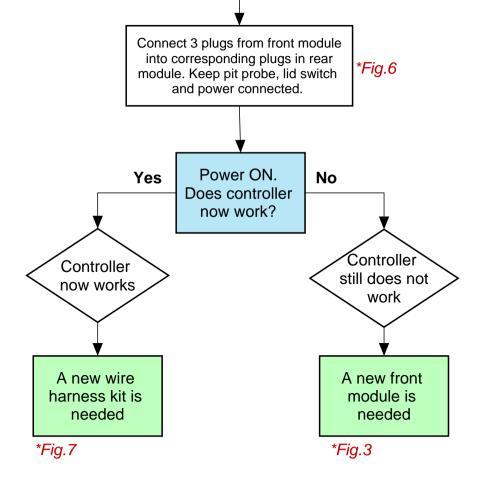




IMPLEMENT VISUAL INSPECTION:

- 1. Power OFF the cooking device. Make sure the device is not hot.
- 2. Remove front and rear module from grill. *Fig.1 + Fig.2
- 3. Ensure wire connections are fully seated (fully plugged in) in both the front and rear modules.
- 4. Check for visual damage to the wires or wire connections.
 - --> Look for breaks, tears, or loose wire connections.
- 5. If any components fail visual inspection, contact customer service for a replacement part.

Disconnect front module and bring to rear of grill



SCROLL FOR FIGURES

FIGURES

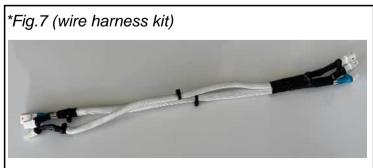


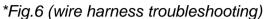














Connect 3 plugs from front module into 3 corresponding plugs in rear module.

*NOTE 2: Keep pit probe, lid switch, and power connected to rear module.

